

MADISON COUNTY ROAD DEPARTMENT

November 2013

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates November 2013

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours | |
|-------|----------------------|---|------------------------------------|--|--|-------------|-----------------------|-----|
| 17442 | 04/18/13 | Gravel Medium Priority | Brown, Shirley Road Maintenance | Simpson, Rosie Simpson Rd | Simpson Rd District 5 | 11/21/13 | 0.2 | 5.0 |
| 17469 | 04/22/13 11/22/13 | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Laxson, Scott 109 Greyhawk Drive | Greyhawk Subdivision | 11/19/13 | 0.2 | 5.0 |
| 17725 | 05/28/13 11/25/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Kelly, Detrick 1164 Old Hwy 16 | Old Hwy 16 District 5 | 11/19/13 | 0.2 | 4.0 |
| 17880 | 06/25/13 | Other | Keller, Helen Road Maintenance | Harris, Mrs. | Nichols Cir District 5 | 11/06/13 | 0.1 | 3.0 |
| 17903 | 06/27/13 | Limb Cutting | Rosell, Henry Road Maintenance | Deputy, Sheriff 723 Harris Rd | Harris Rd District 4 | 11/06/13 | 0.1 | 3.0 |
| 17904 | 06/27/13 | Other | Keller, Helen Road Maintenance | Locklear, Don 1977 Pleasant Gift Rd | Pleasant Gift Rd District 5 | 11/06/13 | 0.1 | 3.0 |
| 17917 | 07/01/13 | Pot Holes | Keller, Helen Road Maintenance | Lott, Ronnie | Stribling Road Extension District 5 | 11/06/13 | 0.1 | 3.0 |
| 17934 | 07/02/13 | Other | Keller, Helen Road Maintenance | Lott, Ronnie | Kehle Rd District 3 | 11/06/13 | 0.1 | 3.0 |
| 17937 | 07/03/13 | Other | Keller, Helen Road Maintenance | Luckett, DeQuarrius | Madison Co Road Dept | 11/06/13 | 0.1 | 3.0 |
| 17950 | 07/08/13 | Pot Holes | Keller, Helen Road Maintenance | Thompson, Hope 103 Trailbridge Bend | Yandell Rd District 1 | 11/06/13 | 0.1 | 2.0 |
| 17951 | 07/08/13 | Pot Holes | Keller, Helen Road Maintenance | Lathem, Tony | Yandell Rd District 1 | 11/06/13 | 0.1 | 2.0 |
| 17952 | 07/08/13 | Ditching | Keller, Helen Road Maintenance | Lott, Ronnie 850 Gluckstadt Rd | Gluckstadt Rd District 3 | 11/06/13 | 0.1 | 2.0 |

Madison County Road Department

Reporting Dates November 2013

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours |
|-------|----------------------|---|------------------------------------|---|---------------------------------|-------------|-----------------------|
| 17959 | 07/09/13 11/15/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Brown, Johnnie 133 McDougal Rd | Mcdougal Rd District 4 | 11/07/13 | 0.1 2.0 |
| 17971 | 07/10/13 11/19/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Price, Phillip 780 Old Natchez Trace | Old Natchez Trace District 5 | 11/12/13 | 0.1 2.0 |
| 17987 | 07/15/13 | Pot Holes | Keller, Helen Road Maintenance | Hughes, Willie 281 Rouser Rd | Rouser Rd District 3 | 11/06/13 | 0.1 2.0 |
| 18006 | 07/18/13 11/19/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Norlander, Bill 156 Renfroe Rd | Renfroe Rd District 5 | 11/08/13 | 0.1 2.0 |
| 18046 | 07/26/13 11/14/13 | Road Condition Need more information | Brown, Shirley Road Maintenance | Yetter, Cheryl | Greyhawk Subdivision | 11/19/13 | 0.1 2.0 |
| 18118 | 08/14/13 | Gravel | Keller, Helen Road Maintenance | S., Archie 161-A Archie Cain Road | Walnut Rd District 4 | 11/06/13 | 0.1 2.0 |
| 18188 | 09/09/13 12/13/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Moudy, Amber 1360 Yandell Road | Yandell Rd District 1 | 11/21/13 | 0.0 1.0 |
| 18192 | 09/10/13 12/19/13 | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Spivey, Danny 781 Tithelo Rd | Tithelo Rd District 5 | 11/19/13 | 0.0 1.0 |
| 18203 | 09/12/13 11/19/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Scott, Mary 118 Alexander Dr | Alexander Dr District 3 | 11/07/13 | 0.0 1.0 |
| 18204 | 09/12/13 11/15/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Wiley, Christia 2967 Hwy 16 E | Hwy 16 E District 5 | 11/05/13 | 0.0 1.0 |
| 18214 | 09/13/13 11/21/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Lockett, Betty 991 Dry Creek Rd | Dry Creek Rd District 5 | 11/07/13 | 0.0 1.0 |
| 18216 | 09/13/13 11/18/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Donalson, James 943 Hwy 16W | Hwy 16 W | 11/05/13 | 0.0 1.0 |

Madison County Road Department

Reporting Dates November 2013

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours |
|-------|----------------------|---|------------------------------------|---|-----------------------------------|-------------|-----------------------|
| 18229 | 09/17/13 11/18/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Swain, Keith 140 Lake Mannsdale Drive | Lake Mannsdale Dr District 3 | 11/14/13 | 0.0 1.0 |
| 18232 | 09/18/13 12/19/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Liz, Yandell Rd | Yandell Rd District 1 | 11/21/13 | 0.0 1.0 |
| 18263 | 10/01/13 11/19/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Forbes, Michael | North Livingston Rd District 3 | 11/14/13 | 0.0 1.0 |
| 18264 | 10/01/13 11/21/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Fisher, Steve Cedar Hill Rd | Cedar Hill Rd District 3 | 11/14/13 | 0.0 1.0 |
| 18275 | 10/02/13 11/25/13 | Other Medium Priority | Brown, Shirley Road Maintenance | Yazoo County Rd Manger, Terrell Rd | Madison Co Road Dept | 11/19/13 | 0.0 1.0 |
| 18285 | 10/03/13 11/22/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Morris, | Deer Ridge Dr District 4 | 11/14/13 | 0.0 1.0 |
| 18306 | 10/10/13 11/08/13 | Gravel Medium Priority | Brown, Shirley Road Maintenance | Wells, Gloria 6994 Richmond Grove Rd | Richmond Grove Rd District 3 | 11/19/13 | 40.2 965.4 |
| 18321 | 10/15/13 11/12/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Keeler, Melton 156 Walter Payton lane | Walter Payton Ln District 3 | 11/14/13 | 30.0 720.4 |
| 18324 | 10/15/13 11/15/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Patrick, Steve | Virilia Rd District 4 | 11/04/13 | 19.8 475.1 |
| 18344 | 10/24/13 11/08/13 | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Kiner, Kenneth 4054 Hwy 43 N | Hwy 43 N District 5 | 11/18/13 | 24.8 594.7 |
| 18348 | 10/28/13 | Dead Animal | Banks, LaTashee Solid Waste | Deputy, Sheriff 1219 North Old Canton Rd | North Old Canton Rd District 1 | 11/12/13 | 15.1 363.5 |
| 18351 | 10/28/13 11/01/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Smith, Carl 123 Hunt Cir | Hunt Cir District 3 | 11/14/13 | 16.9 405.5 |

Madison County Road Department

Reporting Dates November 2013

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours |
|-------|----------------------|----------------------------------|------------------------------------|--|----------------------------------|-------------|-----------------------|
| 18362 | 10/31/13 | Stop Sign Medium Priority | Brown, Shirley Road Maintenance | Walters, Susan 116 Lakeshire Pkwy | Lakeshire Pkwy District 4 | 11/06/13 | 5.7 136.3 |
| 18363 | 11/01/13 11/04/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Buckley, Velma 141 Wiilams Carson Rd | Williams Carson Rd District 5 | 11/08/13 | 7.0 167.3 |
| 18364 | 11/01/13 | Trash Related Medium Priority | Banks, LaTashee Solid Waste | Customer, 105 Shaffer Ct. | Shaffer Ct District 3 | 11/05/13 | 3.9 93.7 |
| 18365 | 11/01/13 12/04/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Terrell, | Yandell Rd District 1 | 11/21/13 | 19.9 477.6 |
| 18367 | 11/01/13 11/01/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Terrell, | Weisenberger Rd District 1 | 11/08/13 | 6.9 165.6 |
| 18371 | 11/04/13 | Trash Related Medium Priority | Banks, LaTashee Solid Waste | Jackson, 106 Cherry Rose Ln | Cherry Rose Ln District 4 | 11/07/13 | 3.0 72.0 |
| 18372 | 11/04/13 | Trash Related | Banks, LaTashee Solid Waste | Spicer, Martha 124 Simpson Drive | Simpson Dr District 4 | 11/05/13 | 1.0 23.5 |
| 18373 | 11/04/13 | Trash Related | Banks, LaTashee Solid Waste | Jacob, Jean 521 Fawn Cove (Deerfield Sub.) | Fawn Cv District 1 | 11/05/13 | 0.9 22.8 |
| 18375 | 11/05/13 11/06/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Pender, Sarah 100 Spring Water Cove | Stribling Rd District 3 | 11/08/13 | 2.9 69.6 |
| 18377 | 11/05/13 | Trash Related | Banks, LaTashee Solid Waste | Cole, Ricky 137 Brooks Road | Brooks Rd District 5 | 11/07/13 | 1.7 41.6 |
| 18378 | 11/05/13 | Trash Related | Banks, LaTashee Solid Waste | Craig, Williams 39 Greystone Drive (Graystone Sub.) | Greystone Dr District 3 | 11/07/13 | 1.7 40.9 |
| 18379 | 11/06/13 | Trash Related | Banks, LaTashee Solid Waste | Whitehead, Leon 633 Rankin Rd | Rankin Rd District 5 | 11/08/13 | 1.8 42.5 |

Madison County Road Department

Reporting Dates November 2013

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours |
|-------|----------------------|----------------------------------|------------------------------------|--|-----------------------------------|-------------|-----------------------|
| 18380 | 11/06/13 11/19/13 | Other Medium Priority | Brown, Shirley Road Maintenance | Customer, 118 Alexander Dr | Alexander Dr District 3 | 11/19/13 | 13.1 314.1 |
| 18381 | 11/06/13 11/06/13 | Other Medium Priority | Brown, Shirley Road Maintenance | Customer, 982 Dry Creek Rd | Dry Creek Rd District 5 | 11/19/13 | 13.1 314.0 |
| 18383 | 11/07/13 | Trash Related Medium Priority | Brown, Shirley Road Maintenance | Bowles, Cory 101 Ashbrooke Trail | Ashbrooke Trail District 2 | 11/12/13 | 5.0 119.1 |
| 18384 | 11/07/13 | Trash Related | Banks, LaTashee Solid Waste | Ollie, Phyllis 108 Willie Burrell Dr | Willie Burrell Dr District 5 | 11/12/13 | 4.9 118.5 |
| 18385 | 11/07/13 11/07/13 | Other Medium Priority | Brown, Shirley Road Maintenance | Knight, Jeff | Bozeman Rd District 3 | 11/19/13 | 12.2 293.7 |
| 18386 | 11/07/13 | Trash Related | Banks, LaTashee Solid Waste | Hutchinson, David 130 Belle Pointe Dr | Belle Pointe Dr District 4 | 11/12/13 | 4.8 114.3 |
| 18389 | 11/07/13 | Solid Waste | Banks, LaTashee Solid Waste | Banks, Williams 1320 Sulphur Springs Rd | Sulphur Springs Rd District 5 | 11/08/13 | 0.7 16.3 |
| 18403 | 11/13/13 11/15/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Customer, Albert Catching Road | Albert Catchings Rd District 5 | 11/19/13 | 5.9 142.5 |
| 18408 | 11/18/13 11/18/13 | Down Tree Medium Priority | Brown, Shirley Road Maintenance | Kim, Deputy 294 Tithelo Rd | Tithelo Rd District 5 | 11/19/13 | 1.0 24.1 |
| 18409 | 11/18/13 12/13/13 | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Cook, Barbara | Holmes Hollow Ln District 5 | 11/21/13 | 2.9 70.3 |
| 18414 | 11/19/13 11/19/13 | Trash Related Medium Priority | Brown, Shirley Road Maintenance | Lynch, Jackie 105 Shaffer Ct | Shaffer Ct District 3 | 11/20/13 | 0.9 22.3 |
| 18416 | 11/19/13 11/19/13 | Other Medium Priority | Brown, Shirley Road Maintenance | Lloyd, Bobby 284 Raytown Rd | Raytown Rd District 5 | 11/20/13 | 1.0 24.5 |

11/22/13

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours | |
|--------------|----------------------|------------------------|-----------------------------------|-------------------------|-----------------------------|--------------------|------------------------------|-----|
| 18425 | 11/21/13 | Other | Keller, Helen Road Maintenance | Caller, | Madison Co Road Dept | 11/21/13 | 0.0 | 0.0 |
| 18426 | 11/21/13 | Trash Related | Keller, Helen Road Maintenance | Caller, | Caroline Blvd District 4 | 11/21/13 | 0.0 | 0.0 |

Closed Requests: 62

Service Request Status Summary

Closed

| Req # | Date / Sched. | Type / Priority | Assignee / Department | Caller / Address | Location / District | Closed Date | Duration Days / Hours |
|--------------|----------------------|------------------------|------------------------------|-------------------------|----------------------------|--------------------|------------------------------|
|--------------|----------------------|------------------------|------------------------------|-------------------------|----------------------------|--------------------|------------------------------|

Total Requests: 62